

# Splashtop Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** Splashtop Business

**Report Date:** July 2020

**Product Description:** Splashtop Business is a remote access and remote support tool that lets you connect to computers as if you were sitting in front of them. It is cross-platform and allows connecting from Windows, Mac, iOS, Android, and Chromebook.

**Contact Information:** support@splashtop.com

**Notes:** Splashtop Business includes the Splashtop Business Access, Splashtop Remote Support and Splashtop SOS product lines.

### Evaluation Methods Used:

Evaluated on Web Console my.splashtop.com (Windows 10, Google Chrome), Windows (Windows 10, built-in Narrator), Mac, iOS (iPhone XR, built-in VoiceOver), and Android (Samsung Galaxy Tab S2, built-in Voice Assistant).

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some non-text elements such as buttons are not uniquely labelled programmatically.
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There is no prerecorded audio-only or video-only media.
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The web console contains embedded Youtube videos that include captions. Other platforms do not include any prerecorded audio.
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The web console contains embedded Youtube videos that include descriptive audio. Other platforms do not include any prerecorded video.
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Partially Supports	Some non-text elements such as buttons are not uniquely labelled programmatically, thus do not convey certain information and relationships.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Navigation sequence does not particularly affect usage or meaning.
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	Instructions provided for onboarding do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. There are instructions in text and images/buttons accompanied by text or labels.
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	The product conveys information without solely using color.
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	There is no prerecorded media that plays for longer than 3 seconds.
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	A connection can be established while operating solely with a keyboard. Some buttons and links cannot be traversed to with a keyboard.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	As not all elements are accessible solely with a keyboard, this guideline is also no supported.
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>The product includes 3 areas with time limits.</p> <p>There is a 2 hour time limit for the validity of a Device Authentication links which cannot be extended as it is an essential exception. However, it can be replaced by the usage of 2-step Verification with a mobile device.</p> <p>There is a 30 second timer for the Request Permission feature when connecting to a computer, but this feature can be turned off.</p> <p>There is an Idle Session Timeout that can be turned off or extended in minutes.</p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>There is no moving, blinking, or scrolling information that starts automatically.</p> <p>The computer list in the Business App will automatically update availability status and indicators in certain scenarios, which is essential for knowing if a computer is available or in-use.</p>
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Supports	The product does not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Does Not Support	<p>Windows, iOS, Android, and Mac platforms are not applicable as there are non-web software.</p> <p>The Web Console includes the company graphic logo and navigation links at the top of each page which cannot be bypassed,</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>The web browser tabs for the web console are named with the product, “Splashtop”. The Windows and Mac clients also title windows such as the Business App, session, and computer settings.</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>Navigation sequence does not particularly affect usage or meaning.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>The purpose of links can be determined either from the link text alone, or preceded by a text description. The Business App and Streamer have “Learn More..” hyperlinks that are preceded by text providing context on the link.</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The web console contains the HTML lang attribute to determine the language.</p> <p>The Windows, iOS, Android, and Mac Business App/Streamer/SOS apps will inherit the OS language settings if the app supports the language, else will default to English.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The web console and software application components do not change context when on focus.
<p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Some dropdown menu list items will open another web page context, such as the “Set up Remote Print” list options in the Business App.
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	The product detects errors and displays error messages upon submitting invalid data. In some areas such as the Windows Business App login screen, error messages are not shown if required fields are incomplete (wrong email format or short password). Buttons will be disabled until the required fields are completed.
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supported	All content requiring user input is accompanied by a label or preceding text context.
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Some elements contain duplicate attributes and IDs.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some elements such as the dropdown headers in the web console are not have a determined name, role or value.

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	The remote session video, if including audio, does not provide captions.
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The web console contains embedded Youtube videos that include descriptive audio. Other platforms do not include any prerecorded video.
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The applicable text and images of text have a contrast ratio of at least 4.5:1. Used <a href="https://juicystudio.com/services/luminositycontrastratio.php">https://juicystudio.com/services/luminositycontrastratio.php</a>
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p>	Partially Supports	The Windows, Mac, Android, and web console scale with the OS text scaling settings.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		The iOS app does not resize text.
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	There are no images of text other than logos.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Windows, iOS, Android, and Mac platforms are not applicable as there are non-web software.  The web console has a navigation bar that provides a list of links and dropdowns to reach other pages.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Not all pages and windows have programmatic headings or labels. For example, the “Devices” page on the web console does not have a heading, other than the web page tab with the Product name.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Areas that are keyboard operable show focus such as list items highlighted, text input boxes showing a vertical cursor, and links/buttons/options surrounded by a box.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Supports	The web console contains the HTML lang attribute. The product does not provide content written in multiple languages at once.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p>Windows, iOS, Android, and Mac platforms are not applicable as there are non-web software.</p> <p>The web console navigation bar elements occur in the same order when repeated on other web pages.</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Partially Supports	<p>Windows, iOS, Android, and Mac platforms are not applicable as there are non-web software.</p> <p>Some elements in the web console such as the computer list refresh and search buttons are not uniquely labelled or identified.</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The product detects errors and displays error messages upon submitting invalid data.</p> <p>In some areas such as the Windows Business App login screen, error messages are not shown if required fields are incomplete (wrong email format or short password). Buttons will be disabled until the required fields are completed.</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does Not Support	<p>Forms will not be able to proceed past submission unless the required format is entered. However, if correct format is entered, there is no secondary page to confirm the information (I.e. Subscription payment page, Account signup)</p>

**Table 3: Success Criteria, Level AAA**

Notes:

Not evaluated.

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some elements are not programmatically labelled or are only accessible by mouse or gesture.
302.2 With Limited Vision	Partially Supports	Some elements are not programmatically labelled or are only accessible by mouse.
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	Some elements are not programmatically labelled or are only accessible by mouse or gesture.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Some areas include time-based operations and lack of error identifiers.

## Chapter 4: [Hardware](#)

Notes:

Not applicable – Splashtop Business and Splashtop Classroom are not hardware products.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>		
502.2.1 User Control of Accessibility Features	Not Applicable	The product is not a platform software.
502.2.2 No Disruption of Accessibility Features	Supports	
<b>502.3 Accessibility Services</b>		
502.3.1 Object Information	Partially Supports	Not all elements can be programmatically read and distinguished.
502.3.2 Modification of Object Information	Supports	
502.3.3 Row, Column, and Headers	Partially Supports	Not all elements in rows, columns, headers, tables can be programmatically read and distinguished.
502.3.4 Values	Partially Supports	Not all elements can be programmatically read and distinguished.
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Partially Supports	Not all elements such as buttons have unique labels.
502.3.7 Hierarchical Relationships	Partially Supports.	Parent-child relationships are programmatically available to assistive technologies with the exception of certain elements that are not labelled uniquely.
502.3.8 Text	Supports	All text can be programmatically read with assistive technology.
502.3.9 Modification of Text	Supports	Text modifications can be done by assistive technology.
502.3.10 List of Actions	Partially Supports	Some element roles and values are not adequately communicated.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Partially Supports	Some element roles and values are not adequately communicated.
502.3.12 Focus Cursor	Supports	The product supports focus indicators such as boxes, vertical cursors, and highlighting on focused elements.
502.3.13 Modification of Focus Cursor	Partially Supports	The product allows assistive technologies to control the focus cursor, but there are some cases where elements are not accessible, I.e., with a keyboard.
502.3.14 Event Notification	Does Not Support	Notifications such as in-session chats and alert notifications on the web console are not announced with assistive technology.
502.4 Platform Accessibility Features	Not Applicable	This product is not platform software.
<b><u>503 Applications</u></b>		
503.2 User Preferences	Partially Supports	<p>The Windows, Mac, Android, and web console scale with the OS text scaling settings.</p> <p>The iOS app does not resize text.</p> <p>OS settings for contrast and color are not applied, with exception for some elements in MacOS dark mode.</p>
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternate user interface that functions as an assistive technology.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>		
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>		

Criteria	Conformance Level	Remarks and Explanations
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>		
<b><a href="#">602 Support Documentation</a></b>		
602.2 Accessibility and Compatibility Features	Does Not Support	
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	There is no product documentation regarding the product’s accessibility features.
<b><a href="#">603 Support Services</a></b>		
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There is no product documentation regarding the product’s accessibility features.
603.3 Accommodation of Communication Needs	Supports	Support is provided via Chat, Email/Tickets, and live Phone, which can accommodate other accessibility tools.