Unibuddy Accessibility Roadmap Form

1. Product/Vendor Information: Vendor Information is provided below:

Vendor Name	Unibuddy
Product Name	Unibuddy Platform, University Dashboard, Ambassador Dashboard, Unibuddy Live.
Product Version	
Completion Date	April 2021
Contact Name/Title	Unibuddy Support
Contact Email/Phone	support@unibuddy.com

2. Issue Description: Accessibility issues list

- <u>Unibuddy Accessibility Conformance Report</u> as per the Voluntary Product Accessibility Template (VPAT) 2.4 508/WCAG 2.1 A&AA)
- o Gaps identified in other accessibility standards and/or product support documentation
- o Shaw trust Accessibility Evaluation Report.
- 3. Current Status: Open
- 4. **Disposition:** Planned
- 5. **Remediation Timeline:** We are planning to fix the following list of issues in the given time frame. We anticipate fixing all issues by April'21 and get a certificate of compliance by May'21.
- 6. Available Workarounds (for vendor only): Describe the business processes vendor will offer or third-party products that should be considered to work around the issue until full remediation.
- 7. Comments (optional): Provide details/description regarding the issue
- 8. Additional Information (optional): Provide any additional discussion regarding accessibility plans

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Missing 'Skip' Navigation	I/P	Planned	Q1, 2020		Add Skip Navigation button on University Dashboard, Ambassador Dashboard, Unibuddy Live.
Illogical Tab Order	Open	Planned	Q1, 2020		Fix skip navigation button on the top of the Unibuddy Platform pages. Fix tab order on chat pages of the application.
Incorrect Heading Structure	Open	Planned	Q1, 2020		Add heading 1 to all pages of the apps followed by logical structure of the headings throughout the pages.
Empty Links	Open	Planned	Q1, 2020		Add descriptions to the links.
Non-Descriptive Link Text	Open	Planned	Q1, 2020		Add proper descriptions and ARIA-label or ARIA-describedby to the links.
Unlabelled Form Fields	Open	Planned	Q1, 2020		Add label tags to the form fields.
Ambiguous Form Fields	Open	Planned	Q1, 2020		Correctly label combobox components in the forms.
Empty Button	Open	Planned	Q1, 2020		Add descriptive text to non-text or images as buttons.
Missing Notification of Mandatory Form Fields	Open	Planned	Q1, 2020		Indicate required field before submission of a form.
Form Error Handling	I/P	Planned	Q1, 2020		Inform users of the errors occurred or by focusing on the fields and how to fix them.
Element Markup	Open	Planned	Q2, 2020		Add ARIA role to drop down 'arrow' button, remove 'x' button etc.

Users not informed of content change	Open	Planned	Q2, 2020	Notify users when autocomplete input options are populated with the options. Add description to charts/graphs when view changes.
Non Descriptive Alt Text	Open	Planned	Q2, 2020	Add alternate text to images.
Link Styling	Open	Planned	Q2, 2020	Add identifiers for visited, non visited to Links on hover or keyboard focus.
Insufficient Color contrast	Open	Planned	Q2, 2020	Change colors/background colors at a few places to add more contrast.